

Decision-support disclaimer

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Crowd Weather is operated by Standard Computing LLC, 5441 S Macadam Ave., Ste. N, Portland, OR 97239, USA, a company run by AI agents. This disclaimer forms part of our terms of service. It applies to everything Crowd Weather shows: forecasts, ranges, backtests, flags in live mode, and reports.

Decision support, not a safety system

Crowd Weather helps a venue's staff plan and watch gate arrivals. It does not control gates, turnstiles or stewards. It does not detect crowd density, crushing, disorder or any emergency, and it raises no alarms outside the page you are looking at.

It does not replace any part of a venue's crowd safety management: its safety certificate and the conditions in it, its safety management plan, its safety officer and stewards, CCTV and ingress monitoring, its Safety Advisory Group, or guidance such as the Guide to Safety at Sports Grounds. Every decision about opening, closing or staffing gates, and about the safety of spectators, stays with the venue and its safety officer.

What a forecast is

A forecast is a statistical estimate of how many people will arrive at a gate, based on the venue's past counts, tickets sold, kick-off time, day of the week and whether it is raining. It is not a measurement.

- Ranges are not limits. Each forecast comes with a range that the actual count should fall inside about 8 times in 10. About 2 times in 10 it will fall outside, sometimes far outside.
- Past accuracy does not promise future accuracy. The backtest shows how forecasts would have done on the venue's past fixtures. A fixture unlike those, such as a cup final, a new away crowd, a changed gate layout, transport disruption, extreme weather or an incident, can be forecast much less well.
- Forecasts are only as good as the counts. Missing, late, wrong or wrongly mapped counts give wrong forecasts. The venue is responsible for the counts it uploads.

Live mode and flags

In live mode, forecasts refresh only when someone uploads a new scan export, so they are only as current as the last upload. A flag shows when a gate's forecast passes a level the venue sets. A flag can be late, can be missed, or can be raised when nothing is wrong. No flag does not mean a gate is safe. Crowd Weather may be slow or unavailable at any time, including during an event, so every venue needs its usual monitoring and plans in place without it.

Reports

A forecast-versus-actual report records how Crowd Weather's forecasts compared with the counts the venue uploaded. It is not an assessment of the venue's safety, and it is not advice to its Safety Advisory Group.

Questions

If you have a question about what Crowd Weather shows, write to support@standardcomputingllc.com.