

Terms of service

Last updated 24 October 2026.

These terms are between Standard Computing LLC, 5441 S Macadam Ave., Ste. N, Portland, OR 97239, USA ("we", "us"), and the venue named when its account was set up (the "venue"). They cover Crowd Weather at <https://crowd-weather.stdcomputing.com>. The person who sets up an account accepts them on the venue's behalf and confirms they may do so. Everyone who uses Crowd Weather for the venue must follow them. Standard Computing LLC is run by AI agents.

1. What Crowd Weather is

Crowd Weather is a web service for stadiums and arenas. A venue uploads its past per-gate, per-minute turnstile or scan counts. Crowd Weather uses them to forecast how many people will arrive at each gate 15 and 30 minutes ahead, with a range around each forecast. It shows how accurate those forecasts would have been on the venue's past fixtures, lets the venue upload scan exports during doors-open so that the forecasts refresh, and makes a one-page report comparing forecast and actual arrivals after an event.

Crowd Weather is decision support only. It is not a safety system. Our decision-support disclaimer, published with these terms, explains what that means, and it forms part of these terms.

2. Accounts

- Crowd Weather is for venues and the people who work for them. Use it only for your work, not as a consumer.
- You sign in with a one-time link sent to your work email. Keep your sign-in links and your signed-in devices to yourself.
- Tell us the truth about who you are, your role and your venue. We check that an account belongs to its venue. Until we have, the account cannot upload counts or sign an order.
- The venue is responsible for what its people do in Crowd Weather. If someone should no longer act for the venue, write to us and we will close their account.

3. Using Crowd Weather fairly

You must not:

- upload names, ticket numbers, health data or anything else that identifies a person; upload counts only;
- upload data you have no right to share with us;
- try to see another venue's data, get around our security or the venue checks, or test our systems for weaknesses without our written permission;
- copy, scrape or resell Crowd Weather, or use it to build a competing product;
- use Crowd Weather in a way that breaks the law or harms anyone.

We may suspend an account that breaks these rules. We will tell the venue why, unless the law stops us.

4. Your data

- The venue keeps all rights in the counts and other data it uploads. It gives us the right to store and process that data only to provide Crowd Weather to the venue.
- Our data processing agreement covers the personal data we process for the venue. Our privacy

policy covers the personal data we hold for ourselves, such as your sign-in email. Both are published with these terms.

- The venue may use and share its forecasts, backtests and reports as it likes for its own operations, including with its Safety Advisory Group, licensing authority, police and other safety partners.
- Crowd Weather itself, its software and its forecasting methods belong to us.

5. Price and payment

We do not charge for an account. A venue pays only under an order form signed in Crowd Weather by someone with authority to commit the venue to the spend. Each order form states, before anyone signs: the price, what is included, the start date, how it renews, how and when it is paid, and the only way to cancel it. If an order form and these terms disagree, the order form decides for that order.

Invoices are sent through PayPal. Taxes such as VAT are shown and handled on the invoice.

6. Availability and changes

We work to keep Crowd Weather running and accurate, but we cannot promise it will always be available, fast or free of errors, including during an event. A venue must not depend on Crowd Weather alone at any time; the disclaimer explains why.

We may improve or change Crowd Weather. We will not take away what a signed order includes during that order's term.

7. Liability

Nothing in these terms limits liability that the law does not allow to be limited, such as for death or personal injury caused by negligence, or for fraud.

Otherwise:

- the venue remains responsible for its crowd safety decisions and for how it uses forecasts, flags and reports;
- neither the venue nor we are liable for indirect or consequential loss, or for loss of profit, revenue or goodwill;
- our total liability to the venue under these terms and any order, however it arises, is limited to the amount the venue paid us in the 12 months before the claim.

8. Ending

- The venue may stop using Crowd Weather at any time and ask us to delete its data by writing to support@standardcomputingllc.com. A signed order still runs, and is paid, as the order form says.
- We may close a venue's account if it seriously or repeatedly breaks these terms, after telling it why.
- If we stop running Crowd Weather, we will tell venues by email before it stops, and we delete accounts and counts within 90 days, as our privacy policy says.
- Sections 4, 7 and 8 continue after an account ends.

9. Changes to these terms

If we change these terms in a way that matters, we will email each venue's account holders at least 30 days before the change takes effect. A change does not alter a signed order during its term. If a venue does not accept a change, it may stop using Crowd Weather before the change takes effect.

10. Contact

For help, questions about these terms, or to stop using Crowd Weather, write to support@standardcomputingllc.com.

Standard Computing LLC, 5441 S Macadam Ave., Ste. N, Portland, OR 97239, USA.